Unified Communications Made Simple

CLOUD ▶ PREMISE

TRICOM Managed Voice

powered by 3CX

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3CX Checks all the Boxes!

- [x] Cloud or Premise
- [x] Click to Dial
- [x] Hot-Desking
- [x] CRM Integration
- [x] Sync w/Office 365
- [x] Call Accounting
- [x] Color Gigabit Phone
- [x] Voicemail to Email
- [x] Call Recording
- [x] Cellular Mobility
- [x] White Glove Implementation, Training and Support
- [x] Instant Messaging/Text Chat
- [x] Website Live Chat and Talk
- [x] Full Call Center Suite w/Skills Based Routing
- [x] Dedicated Server/Single Tennant
- [x] Video Web Conferencing w/ Remote 250 party Desktop Control
- [x] Clientless WebRTC Webclient
- [x] Included Mobile Softphone Client for all devices

X-Series Phone Models

X3U IP Phone

As an ideal cost-effective Gigabit IP phone, Fanvil X3U provides the direct access to instructions with the intuitive design of high-resolution color display and newly increased line keys, offering you greater flexibility, productivity, to exceed the different demands of businesses. Wideband codec of G.722 and Opus in this device deliver you an immersive HD audio experience in both high band and low band with the network.

X5U Enterprise IP Phone

Featuring two color displays and newly added line keys with LED light, Fanvil X5U provides the direct access to instructions, aiming to offering greater flexibility, productivity, to exceed the different demands of businesses. Harman speaker and wideband codec of G.722 and Opus in this device deliver you an immersive HD audio experience in both high band and low band with the network.

X210 High-end Enterprise IP Phone

20 line — 20 Lines

HD — HD Audio

LED — 3 Color Displays

Bluetooth — Built-in Bluetooth

106 DSS — 106 DSS Keys

Wi-Fi — Wi-Fi Connectivity

Unified Designed With Two Side Displays

- Convenient operation on X210 with two 3.5" side DSS Key displays, no need to add external extension modules.
- With three page-switch buttons, the side displays allow to set up to 96 DSS keys (32 physical), and plus 10 DSS keys on the main display, up to 106 DSS keys are available in total for BLF, speed dial, group broadcasting function etc.

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	X3U	X5U	X210
Line Registrations	3	4	20
Built-in Bluetooth	No	Yes	YES
DSS Keys	No	30	96
Main Display	2.8 inch, color	3.5 inch, color	4.3 inch, color

Unified Communications Made Easy

Unified Communications (UC) refers to a phone system that integrates and enables various communication methods within the business. By unifying phone calls, video conferencing, SMS, email, Live Chat and so on, users can share and access data all from one centralized location, collaborate in real-time and hold audio and video conferences with multiple people. No matter how big or small your company is, the right Unified Communications solution can take your business communications to the next level, helping to improve collaboration, boost productivity, increase mobility and enhance the customer experience.

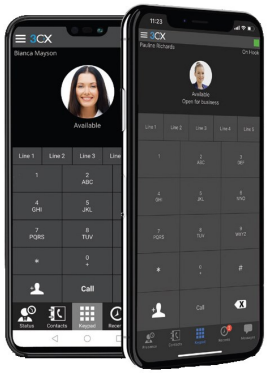
Simple, affordable and flexible, 3CX has inbuilt UC features included as standard on-premise or in the cloud, all on one user-friendly platform – no need to purchase add-ons or extras.

- Forward voicemails to inbox, Listen to voicemails without calling in
- See the Status of Your Colleagues
- Click to Call from Any Browser or CRM
- Instant Messaging / Text chat
- Faxes are received as PDF files in your email
- Set your status to available, away and out of office from your smartphone

Go Mobile with Android and iOS

With the freedom of VoIP and the flexibility of a smartphone, mobile communications are no longer tied down by your cell phone company. With a business VoIP app for Android or iOS, you can literally take your office extension with you anywhere. A business VoIP App will enable you to answer calls to your office phone extension via your smartphone device. You can also transfer to colleagues without asking customers to call another number. Imagine the cost savings on your company's mobile phone costs.

3CX features native Android and iOS business VoIP apps completely free at no extra add-on cost. Increase productivity, and make sure you never miss a call again!



- Most advanced and reliable Android & iOS VoIP softphones on the market
- Make and receive calls from your smartphone – at no cost
- PUSH" notifications save mobile battery life
- Set your status to available, away and out of office from your smartphone

Available on the App Store

GET IT ON Google Play

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Cut Travel Costs with Web Conferencing

When plain old voice communication just isn't enough, 3CX's integrated video conferencing solution saves you travel time and money by allowing users to connect and collaborate in real-time and enjoy face-to-face communication wherever they are. Attend meetings around the world with the cutting edge technology of the WebRTC-based 3CX WebMeeting.

Save Time & Money with Web Conferencing. For all your users at no additional cost. Web conferencing can transform the way you communicate and collaborate.

- Eliminate expensive Web Conferencing Services
- All 3CX users licensed free of charge
- Save on call conferencing costs
- No additional monthly subscription fees

Live Chat & Talk

With a WordPress Chat plugin you can quickly and easily add live chat support to your WordPress website. Your website visitors will be able to chat with you and call your company in real-time. No need to call your 800 number – they can connect with a single click. Connect visitors to your call centre or sales team and watch conversion rates skyrocket! Calls are forwarded to your phone system free of charge using WebRTC technology.

While there are many chat plugins available, only 3CX offers you the ability to elevate chats with your website visitors to voice or video calls – 'cause sometimes text chat just isn't enough!

- Elevate chat to voice or video call – Free of charge
- Avoid customers having to call a number
- Convert more leads into sales
- Increase customer satisfaction – no need to dial a number

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